

Volunteer Health Report

Third quarter of 2026 (July through September), compared with the same quarter of 2025. Upcoming schedules as of October 11, 2026.

Volunteers who served

304

▼ -10 (-3.2%)

About 28% of average Sunday attendance

Requests accepted

81%

▲ +1.7 pts

Same quarter last year 80%

Requests declined

15%

4% got no reply

Serving 10 of last 13 Sundays

29

People who may need a break

Open positions, next 4 Sundays

36

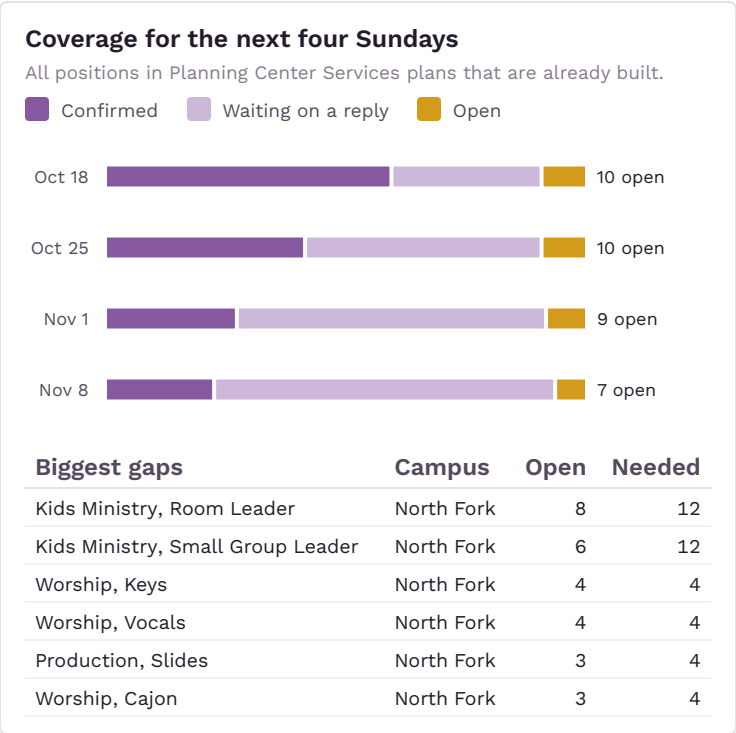
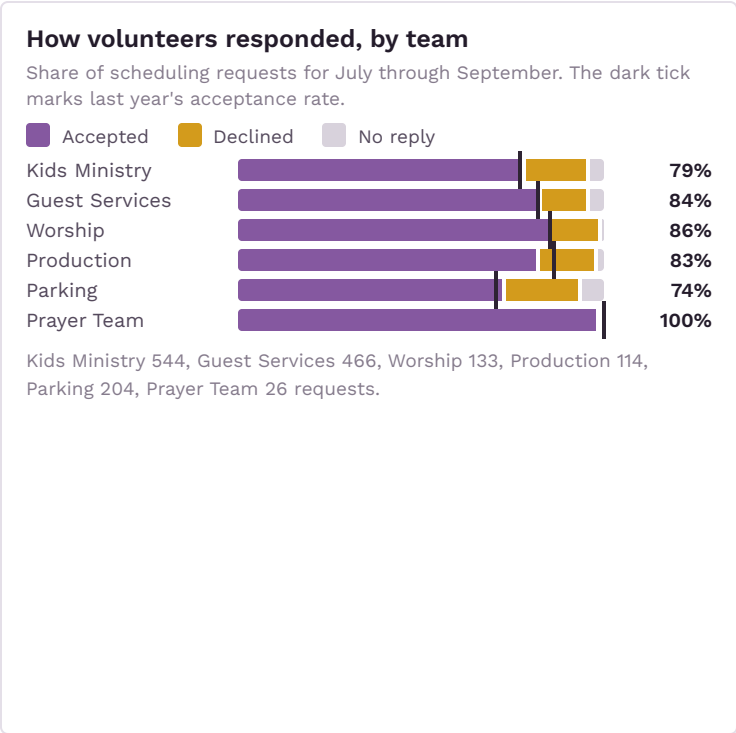
No one scheduled yet

New volunteers

9

▲ +4 (+80.0%)

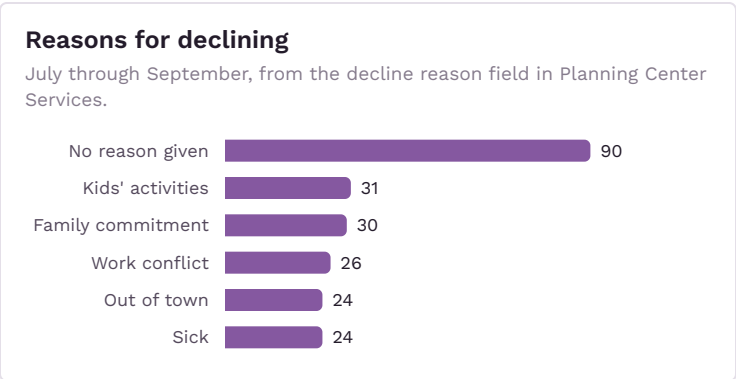
Served for the first time in Q3. Last year 5



New volunteers this quarter

People whose first Sunday serving was between July 1 and September 30, 2026.

Name	Team	First served	Background
Scott Perkins	Guest Services	Jul 12	First visited March 2026
Bryan Wallace	Kids Ministry	Jul 12	First visited February 2026
Rachel Jenkins	Parking	Jul 19	First visited December 2025
Mary Mendez	Worship	Jul 26	Attending before October 2023
Kyle Carpenter	Guest Services	Aug 23	First visited December 2025
Nancy Perry	Production	Aug 30	First visited April 2026
Peter Rivera	Guest Services	Aug 30	First visited February 2026
Joan Duncan	Kids Ministry	Sep 20	First visited February 2026
Kelly Wallace	Kids Ministry	Sep 27	First visited April 2026



What the volunteer numbers show

Most requests get a yes

Across all teams, volunteers accepted 81% of 1,487 scheduling requests from July through September, up from 80% a year earlier. Parking had the lowest acceptance at 74%, and Kids Ministry followed at 79%. About 4% of requests never got a reply, which leaves the scheduler guessing until Sunday morning.

Open spots are concentrated at North Fork

For the next four Sundays, 36 positions have no one scheduled, and 35 of those are at North Fork. The biggest gaps are room leaders and small group leaders in North Fork Kids, followed by North Fork worship (keys and vocals). Many Main Campus spots are still waiting on replies, which is normal this far ahead.

A small group carries a heavy load

29 people served on 10 or more of the last 13 Sundays, and 13 of them have served six or more Sundays in a row without a break. The longest current run is 27 straight Sundays. These are often the most dependable people on a team, so the goal is to give them a planned week off, not to remove them.

New volunteers are coming from recent guests

9 people served for the first time in the third quarter, compared with 5 in the same quarter last year. 8 of the 9 first visited Wren Hollow within the last year, which suggests the guest pathway is feeding the teams.

Options for team leaders

1. Ask team leaders to give each person on the 10-of-13 list a scheduled Sunday off in the next month.
2. Recruit for North Fork Kids and North Fork worship before the next scheduling cycle, starting with people who already serve at the Main Campus and live near North Fork.
3. Send a reminder to people who have not answered a request within three days, or have team leaders follow up personally.
4. Review this report at the start of each quarter with team leaders.

People who may need a break

Served on 10 or more of the last 13 Sundays, or six or more Sundays in a row. Each square is one Sunday, oldest on the left.

Name	Team	Last 13 Sundays	In a row
Rosalind Gordon	Prayer Team Prayer Partner	13 of 13	27 ▲ Every week
Elijah Fernandez	Guest Services, Production Livestream Director	13 of 13	16 ▲ Every week
Gerald Aguilar	Kids Ministry Small Group Leader	13 of 13	14 ▲ Every week
Joe Mendez	Guest Services, Kids Ministry Room Leader	13 of 13	13 ▲ Every week
Samantha Pierce	Guest Services Usher	12 of 13	10 ▲ Every week
Keith Fernandez	Production Camera	11 of 13	9 ▲ Every week
Mei Peters	Guest Services, Kids Ministry Room Leader	11 of 13	8 ▲ Every week
Raymond Barnes	Guest Services Greeter	10 of 13	8 ▲ Every week
Caroline Pierce	Guest Services, Parking Usher	12 of 13	7 ▲ Every week
Billy Harris	Guest Services, Kids Ministry Room Leader	11 of 13	7 ▲ Every week
Victoria Patterson	Guest Services Greeter	10 of 13	7 ▲ Every week
Robert Rodriguez	Guest Services Usher	12 of 13	6 ▲ Every week
Dylan Richardson	Kids Ministry Room Leader	10 of 13	6 ▲ Every week

30 people in all meet one of the two tests. The 13 with the longest current runs are shown.